



Hamdon Medical Centre During COVID-19

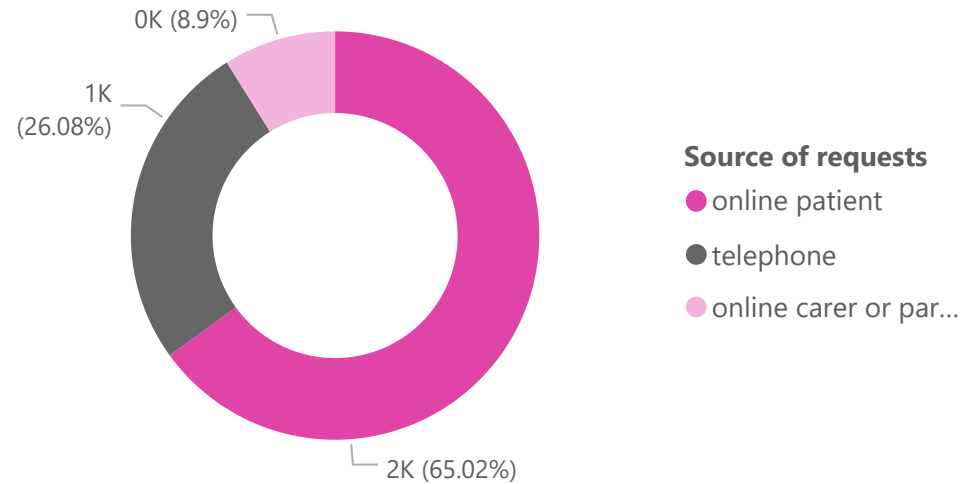


Ask My GP Requests

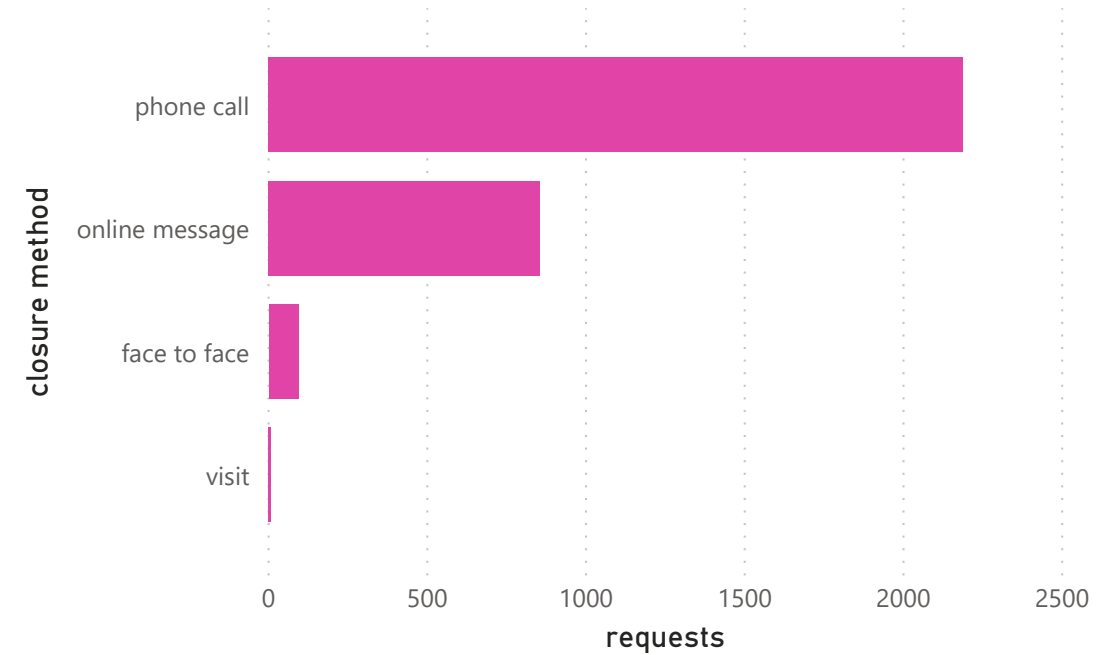
3045

Requests since 27/04/2020

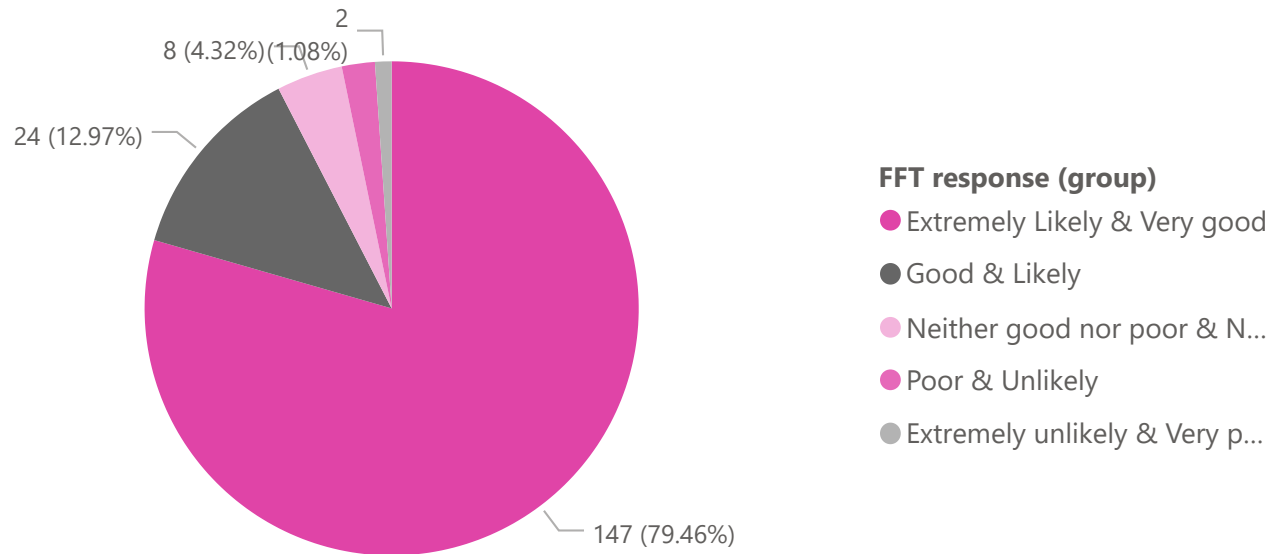
How requests are reaching the practice



How we resolve requests



Friends and Family Responses



100% of requests triaged on the same day

94% of the requests completed within 48 hours

92% positive patient responses

74% of requests now coming in online